

# Customer Satisfaction Survey



## City Of Sedona Community Development Department

102 Roadrunner Drive Sedona, AZ 86336  
(928) 282-1154 • Fax: (928) 204-7124

To help us provide better service, we would like your comments regarding our performance.  
Please take a moment to fill out this survey and let us know how we are doing.

Date:		Time:		Who Assisted You:	
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Staff was available to assist me:

Strongly Agree     Agree     Disagree     Strongly Disagree

Staff was helpful, courteous and professional:

Strongly Agree     Agree     Disagree     Strongly Disagree

Staff provided clear, concise and accurate information:

Strongly Agree     Agree     Disagree     Strongly Disagree

Staff responded to my needs in a timely manner:

Strongly Agree     Agree     Disagree     Strongly Disagree

Staff kept me informed of progress and resolved problems clearly and promptly:

Strongly Agree     Agree     Disagree     Strongly Disagree

Overall service was:

Excellent     Good     Fair     Poor

Comments:

*Please explain why you rated us as you did and any suggestions as to how we might improve.*

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Your Name:	
Address:	
Phone:	

May we contact you to follow up?     Yes     No

Please leave your completed survey at the front counter or mail to the address above or fax to: 928-204-7124.

Thank you for your time – we appreciate your feedback!